

Message

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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 9/17/2012 9:48:41 AM  
**To:** Small, Michael (POL) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Michael.smallfe5]  
**Subject:** RE: NEOS Log In for state contracted pricing

Thanks,

Jim Hanchett  
Department of State Police  
Amherst Drug Lab  
Room N251 Morrill I  
637 North Pleasant Street  
Amherst, MA 01003  
Phone 413-545-2607  
Fax 413-545-2608  
Cell [REDACTED]

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**From:** Small, Michael (POL)  
**Sent:** Friday, September 14, 2012 4:58 PM  
**To:** Hanchett, James (DPH)  
**Cc:** West, Katherine (POL)  
**Subject:** RE: NEOS Log In for state contracted pricing

Hi,

Here is the NEOS log-in information to get our state contracted pricing:

User: [REDACTED]  
Password: [REDACTED]

- Michael

**From:** Small, Michael (POL)  
**Sent:** Friday, September 14, 2012 4:01 PM  
**To:** Hanchett, James (DPH)  
**Cc:** West, Katherine (POL)  
**Subject:** NEOS Log In for state contracted pricing

Hi Jim,

I am still working with the NEOS to try to get our pricing log in to work. NEOS recently updated/changed there web site and deleted a lot of our accounts.

- Michael

